CritiCall Question Types

Memory

Map Reading

Data Entry

Prioritization

Decision-Making / Multi-Tasking

Call Summarization

Mathematics

Cross Referencing

Spelling

Probability

Proofreading

Reading Comprehension
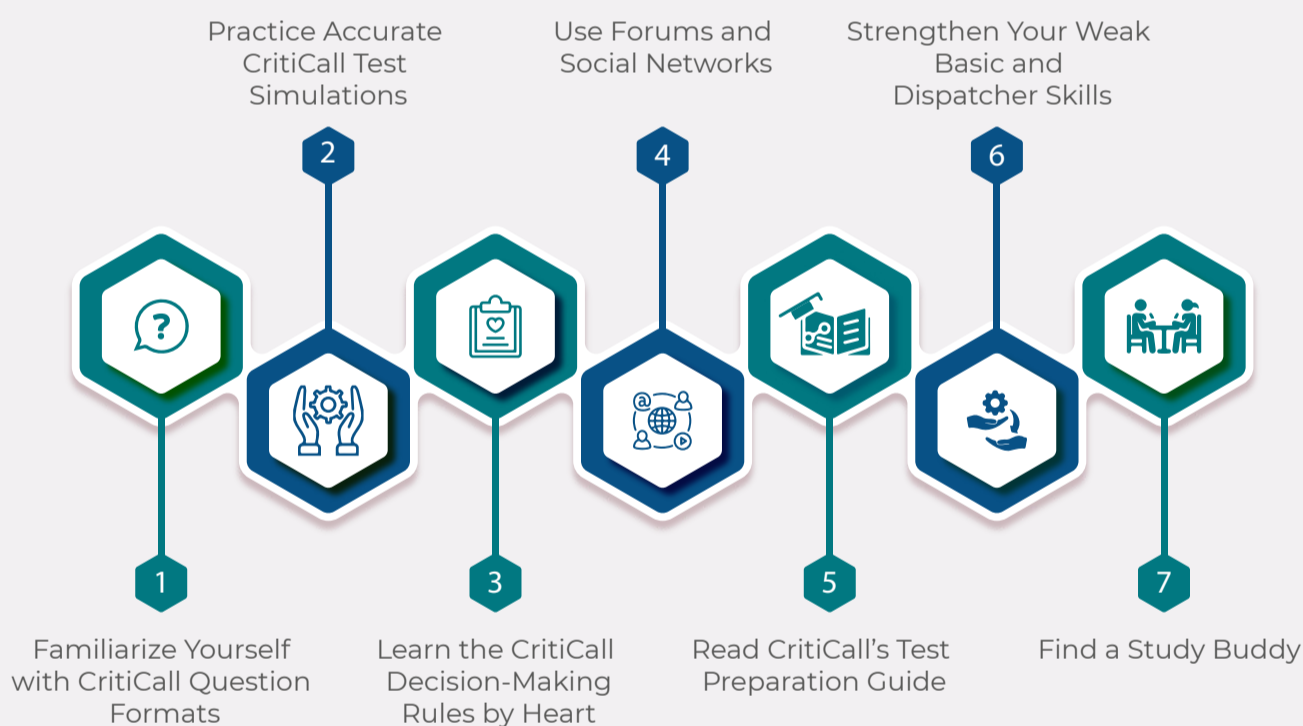
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> Passing scores for the CritCall modules range from 57%-70%. Successful candidates demonstrate their ability to respond quickly to simulated emergencies.

CritiCall Test Preparation Strategies

2 — Practice Accurate CritiCall Test Simulations

4 — Use Forums and Social Networks

6 — Strengthen Your Weak Basic and Dispatcher Skills

1 — Familiarize Yourself with CritiCall Question Formats

3 — Learn the CritiCall Decision-Making Rules by Heart

5 — Read CritiCall's Test Preparation Guide

7 — Find a Study Buddy

CritiCall Test Tips

Keep the time in mind

Listen and read all the instructions very carefully

Do not skip multiple-choice questions

The CritiCall test is generally set up with a CAPS LOCK keyboard

Use the NumLock on the keyboard for quick typing of numbers

Use the "Tab" and "Shift+Tab" buttons to navigate between text fields

Practice your typing skills to improve speed and accuracy

Sharpen your map reading skills in advance

Familiarize yourself with the CritiCall "Decision-Making Rules"

CritiCall Test Administration

Test Location
Usually at the organization's offices

Test Format
Computerized simulation

Test Materials
You will take the test on a computer, and wear a headset

Test Schedule
Early in the hiring process

Cost
Usually included in the job application fee (up to $100)

iPREP